



Financial Assistance Program– Plain Language Summary

Financial Assistance Offered

Hampton Regional Medical Center and its affiliates offer financial assistance through its Financial Assistance Programs to patients unable to pay for emergent or medically necessary care.

Eligibility Requirements and Assistance Offered

Eligibility for financial assistance is based on multiple factors, including the nature of the condition and care required, insurance coverage/eligibility or other sources of payment (including personal injury claims), income (Federal Poverty Level guidelines used to determine the amount of financial assistance offered), family size, assets, and any special consideration the physician would like to have considered.

Financial assistance is offered to patients who are uninsured and underinsured. The Financial Assistance Program is designed to ensure support is provided to patients demonstrating a financial need and is in compliance with any Federal or State regulations related to financial assistance. Approval is based on your completed and signed application, along with the required proof of income that meets Hampton Regional’s current guidelines. All information provided to HRMC is strictly confidential.

Hampton Regional Medical Center offers the following Financial Assistance Programs to our patients:

1. Automatic Uninsured Discount
2. Financial Assistance

Automatic Uninsured Discount

Uninsured patients will receive an automatic 20% discount off of gross charges on all services at Hampton Regional Medical Center. This discount is available to all uninsured patients and is applied automatically with no action required by the patient to receive this discount. Patients are also eligible for an additional 10% discount if the balance is paid in full within 14 days of the service.

Financial Assistance

The Financial Assistance Program is for uninsured and underinsured patients. Inpatient uninsured patient accounts are reviewed by the Financial Counselor who will attempt to qualify the patient for a funding program (such as Medicaid, etc.) If the patient is determined to be ineligible for another funding program and provides all the necessary documentation, their account will be evaluated for Financial Assistance. To be eligible for the Financial Assistance Program, patients with an income level at or below 200% of the federal poverty level (FPL) and having no significant assets will receive a 100% discount. Patients with an FPL of 201%-300% will receive a 75% discount; 301%-399% will receive a 50% discount. For hospital owned physician practices, patients are eligible for a 100% discount if their FPL is equal to or below 200%. Physician practice patients with a FPL of 201%-400% will receive a Financial Assistance discount based upon a sliding scale.

Patients may also meet presumptive eligibility criteria without completing a financial assistance application based upon certain criteria.

Patients approved for financial assistance under the Hampton Regional Financial Assistance Policy will be billed no more than the amount generally billed (AGB) to Medicare and private Health Insurers. Questions regarding our AGB can be referred to our Patient Financial Services Department at (803) 943-1213.

How to Apply for Assistance

- Patients interested in applying for Financial Assistance can download the application at www.hamptonregional.org. Go to “Patients & Families”, and then select “Financial Assistance”.
- Patients may call or stop by the Patient Financial Services Department located inside the hospital at 595 West Carolina Avenue, Varnville, SC 29944 to obtain a free copy of the policy or call (803) 943-1213 to request a free copy by mail. Patient Financial Counselors are available Monday through Friday from 9 a.m. – 5p.m. EST.
- Financial Assistance applications and policy can also be obtained from any admissions area at the hospital and physician owned practices.

Financial assistance is limited to medical care provided at Hampton Regional Medical Center, Coastal Plains Primary Care and Coastal Plain Physician Associates. Expenses such as travel, food, lodging, durable medical equipment, and prescriptions are not covered under the Financial Assistance Program. Hampton Regional will uphold the confidentiality and dignity of each patient, and any information submitted for consideration of financial assistance will be treated as protected health information under the Health Insurance Portability and Accountability Act (HIPAA).